

2023 Open Enrollment San Marcos Unified School District: Classified



Welcome VEBA Members!

Welcome to your 2023 Open Enrollment Guide. This guide was designed to give you quick access to all of the resources you may need to make your new plan selection for next year.

Not sure where to start? Here are some helpful links:

Page 1

Available plans are listed to the right.

Page 2

Read more about these plans and learn what is new for next year.

Page 3

Is making all of these decisions stressing you out? Take a moment for yourself at our Virtual VRC.

Page 4-5

Get a breakdown on the medical groups available, finding a doctor and carrier contacts.

Page 6-8

See a side-by-side comparison of all plans offered to you for 2023.

Your Available Plans:

- 1. UnitedHealthcare Harmony HMO
- 2. UnitedHealthcare Performance HMO
 - Network 1
 - Network 2
 - Network 3
- 3. UnitedHealthcare CS VEBA Alliance HMO
- 4. UnitedHealthcare Harmony Journey HMO
- 5. UnitedHealthcare CS VEBA Alliance Journey HMO
- 6. Kaiser HMO
- 7. UMR NexusACO PPO with HRA

Questions?

- » Go to myveba.org
- » Call VEBA Advocacy at 888-276-0250 or email Advocacy@mcgregorinc.com
- » Contact your HR/Benefits department



2023 Highlights

Urgent Care Copay for UHC HMO Plans

Starting on January 1, 2023, all UnitedHealthcare (UHC) HMO plans will have Urgent Care copays that align with the plan's primary care physician (PCP) copay for visits both within and outside of your assigned medical group's service area.

To find a provider near you, visit UHC's site.

HealthInvest HRA for Journey Plans

Available to you as part of the UHC Harmony Journey HMO and UHC CS VEBA Alliance Journey HMO plans, the HealthInvest HRA gives you a flexible savings option for future health care costs.

For 2023, contribution amounts for the Harmony Journey plan will be \$1,000 for single coverage, \$1,600 for two-party and \$2,200 for family.

The 2023 contributions for the the Alliance Journey plan will be \$350 single, \$700 two-party, and \$1,100 for family.

Funds will be distributed on or before March 1, 2023. To learn more, go to healthinvesthra.com or call 844-342-5505.

Inside Rx Pets

Caring for your furry friend shouldn't drain your bank account. The Inside Rx Pets discount program saves VEBA members an average of 77% for generics and 15% for brand medications. The program is available at more than 50,000 pharmacies. Print your savings card at insiderxpets.com.

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Express Scripts Benefit

Waived Copay Program

VEBA does not want cost to become a barrier to getting treatment for hypertension, diabetes, or high cholesterol — some of our members' most common conditions. Starting January 1, 2023, preferred generic cholesterol medication will join hypertension (high blood pressure) and oral hypoglycemic (diabetic) medications in the waived copay program. Members can start these maintenance drugs at their regular retail pharmacy up to 3 fills prior to utilizing Smart90 retail and home delivery (mail order) with a \$0 copay.

Sharp Rees-Stealy Retail Pharmacies

Smart90 retail will now include Sharp Rees-Stealy retail pharmacies. With the large UnitedHealthcare HMO membership enrolled with the Sharp Rees-Stealy participating medical group, this will provide members with additional easy access to 90-day supply maintenance drugs at the same low costs available at Costco and Rite Aid Smart90 locations.

Express Scripts Prescription Drug List (PDL) – Formulary Change

All Express Scripts Rx Plans will be moving to one PDL, the National Preferred Formulary beginning January 1, 2023. Currently, VEBA utilizes both the National & Performance PDLs. Any impacted members will receive targeted member letters from Express Scripts around November 1st and also around December 1st to inform them of the change.

SaveOnSP Program

Express Scripts members also have access to the SaveOnSP program, which waives copays for certain specialty medications and ensures that, once enrolled, you have no financial responsibility.

To learn more, visit express-scripts.com or call 800-918-8011.



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VEBA Resource Center

The VEBA Resource Center is here to support you as you define your path to well-being. We understand everyone has unique needs and we are here to help you every step of your journey. As a VEBA member, you have free access to personalized resources designed to help you achieve your well-being goals.

Accessing the VRC has never been easier! With both in person and online services — we are ready to support you wherever you may be on your health journey!

In Person and Virtual Group Classes

The VRC offers more than 40 live group classes each week — both in person and online. Whether you are wanting to relax with yoga or mindfulness, reduce stress by learning about your finances, or step up your cardio through one of our movement class, we have you covered!

Check out our complete class schedule here.

Personalized Care

If you are looking for a place to start or if you have a specific health condition or concern, we offer personalized one-on-one visits with a Care Navigator. The Care Navigator will help you explore your challenges and develop a personalized plan for your mind, body, and spirit.

Click here to schedule your appointment.

Don't have time to take an online class? No problem! Check out our social media channels for videos and the latest well-being content.





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Choosing a Provider Group that Meets Your Needs



UnitedHealthcare's participating medical groups offer comprehensive and personalized care in your community with a large and robust network of physicians, health care professionals and facilities located throughout Southern California.

The following HMO plans are available to you:

- 1. UHC Harmony HMO
- 2. UHC Performance HMO Network 1
- 3. UHC Performance HMO Network 2
- 4. UHC Performance HMO Network 3
- 5. UHC CS VEBA Alliance HMO
- 6. UHC Harmony Journey HMO
- 7. UHC CS VEBA Alliance Journey HMO

Click here to find a doctor near you or learn more about your plans.



How to Choose Your UHC HMO Provider

To choose a provider for the UnitedHealthcare HMO plan, here are step-by-step instructions. In an HMO, you see your PCP first for most medical issues. You do not need a referral for mental health, chiropractic, or OB/GYN services.

To find provider or facility:

- 1. Go to whyuhc.com/csveba
- 2. Select "Search for a Provider" that appears near the top of the page
- 3. Scroll down and choose from the plan options
- 4. Select Continue
- 5. Select "Change Location" and enter your ZIP code, then select "Update Location"
- 6. Now you can search by People, Places, Service and Treatments, or Care by Condition



Need Help Looking for a Provider?

How to Choose Your UMR PPO Provider

For the UMR NexusACO PPO plan, you will need to select a PCP. Follow the directions below to find a provider or facility:

- 1. Go to umr.com
- 2. Click on "Find a Provider"
- 3. In the search box, type "NexusACO" to bring up the UnitedHealthcare NexusACO Network. Or scroll down to the "U" menu and choose the UnitedHealthcare NexusACO Network
- 4. Click "View Providers" to be taken to the search menu
- 5. Search by Name, Specialty, Facility or Zip code
- 6. Choose a Tier 1 PCP for the highest level of coverage

How to Find a Chiropractic or Acupuncture Provider (for UHC and Kaiser members)

Provided by OptumHealth Physical Health of California providers, which has more than 2,700 network providers in California.

Three ways to find a provider:

- 1. Go to myoptumhealthphysicalhealthofca.com and select "Provider Locator." Choose "California Schools VEBA" from the drop-down menu for Plan/Product.
- Call Optum Member Services at 800-428-6337 (5 a.m. to 5 p.m., Pacific Time, Monday - Friday) for the most current and up to date information.
- 3. Call the provider directly to schedule an appointment and verify they are part of the Optum network for VEBA.



Benefit Contacts

Benefit	Website	Phone
Carrum Health	info.carrumhealth.com/csveba/	888-855-7806
Express Scripts (UHC members)	express-scripts.com	800-918-8011
HealthInvest HRA (HRA for Journey Plans)	healthinvesthra.com	844-342-5505
Inside Rx Pets	insiderxpets.com	800-722-8979
Journey Plan	journeyplan.org	888-586-6365
Kaiser	my.kp.org/veba	800-464-4000
Optum Employee	liveandworkwell.com	888-625-4809
Assistance Program	access code: VEBA	
OptumHealth (Chiro/Acu for UHC and Kaiser)	myoptumhealthphysicalhealthofca.com	800-428-6337
Optum Financial (For PPO with HRA plan)	optumbank.com	800-243-5543
Teladoc Medical Experts	teladoc.com/medical-experts/	800-835-2362
UMR	umr.com	800-826-9781
UnitedHealthcare (UHC)	whyuhc.com/csveba	888-586-6365
VEBA Advocacy	Advocacy@mcgregorinc.com	888-276-0250

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Effective Period: January 1, 2023 - December 31, 2023 Plan design changes highlighted in red

Benefit Summary	UHC Harmony HMO \$20/\$250A	UHC Performance HMO D, Network 1, \$20/\$250A	UHC Performance HMO D, Network 2, \$30/\$40/\$500A	UHC Performance HMO Network 3, \$20/\$250A
	What You Pay	What You Pay	What You Pay	What You Pay
Medical Deductible (individual/family)	None	None	None	None
Medical Out-of-Pocket Maximum (individual/family)	\$1,500 / \$3,000	\$1,500 / \$3,000	\$5,000 / \$10,000	\$1,500 / \$3,000
Health Account	None	None	None	None
PCP Office Visit	\$20 copay	\$20 copay	\$30 copay	\$20 copay
Specialist Office Visit	\$20 copay	\$20 copay	\$40 copay	\$20 copay
Preventive Care	No charge	No charge	No charge	No charge
Inpatient Hospital Care	\$250 admit copay	\$250 admit copay	\$500 admit copay	\$250 admit copay
Mental Health Services (outpatient/inpatient)	\$20 copay / \$250 admit copay	\$20 copay / \$250 copay	\$30 copay / \$500 copay	\$20 copay / \$250 admit copay
Substance Abuse Services (outpatient/inpatient)	No charge	No charge	No charge	No charge
Outpatient Diagnostic Laboratory and Radiology (standard procedures)	No charge	No charge	No charge	No charge
Complex Radiology (PET & MRI)	\$100 copay	\$100 copay	\$200 copay	\$100 copay
Outpatient Surgery	No charge	No charge	\$250 copay	No charge
Outpatient Physical/Rehabilitation Therapy (Office Visit)	\$20 copay	\$20 copay	\$30 copay	\$20 copay
Chiropractic and Acupuncture Services*	\$20 copay	\$20 copay	\$30 copay	\$20 copay
Urgent Care (Office Visit only)	\$20 copay	\$20 copay	\$30 copay	\$20 copay
Emergency Room (Copay waived if admitted)	\$150 copay	\$150 copay	\$200 copay	\$150 copay
Rx Deductible (individual/family)	None	None	None	None
Rx Out-of-Pocket Maximum (individual/family)	\$3,000 / \$6,000	\$3,000 / \$6,000	\$1,600 / \$3,200	\$1,600 / \$3,200
Rx Formulary List	National Preferred	National Preferred	National Preferred	National Preferred
Rx Pharmacy Network	Express Advantage Network**	Express Advantage Network**	Express Advantage Network**	Express Advantage Network**
Short-Term Prescription Drugs*** (up to 30-day supply)	\$10 Generic \$25 PB 50% \$40 min \$175 max NPB	\$10 Generic \$25 PB 50% \$40 min \$175 max NPB	\$15 Generic \$35 PB 50% \$40 min \$175 max NPB	\$10 Generic \$30 PB 50% \$40 min \$175 max NPB
Long-Term Prescription Drugs*** (up to 90-day supply)	\$20 Generic \$50 PB 50% \$80 min \$350 max NPB	\$20 Generic \$50 PB 50% \$80 min \$350 max NPB	\$30 Generic \$70 PB 50% \$80 min \$350 max NPB	\$20 Generic \$60 PB 50% \$80 min \$350 max NPB
Available Medical Groups	Sharp Community Medical Group, Sharp Rees-Stealy Medical Group, UC San Diego Medical Group	Optum Care (Formerly Primary Care Associates), Rady Children's Health Network, Sharp Community Medical Group, SCMG - Arch Health Partners, Sharp Rees-Stealy Medical Group	Greater Tri-Cities IPA, Mercy Physicians Medical Group, Rady Children's Health Network, Scripps Physician Medical Group	Rady Children's Health Network, Scripps Clinic, Scripps Coastal Medical Center

Infertility services are excluded/not covered under non-Kaiser HMO plans and are included/covered under Kaiser HMO (excluding Kaiser Bronze) plans, please see your policies for details.

*Chiropractic services have no annual visit maximums, must be medically necessary and may be subject to prior authorization from OptumHealth. This also applies to Acupuncture services if elected by your employer, as it is optional.

**Pay standard copays if you fill your prescription at an EAN Pharmacy (EAN Pharmacies include Rite Aid, Costco, Ralphs, Kmart, Vons, Haggen, Safeway, SuperValue, WinnDixie, Walmart, and many independent pharmacies) visit www.Express-scripts.com for a complete list of EAN pharmacies.

**Pay standard copays plus \$5/prescription if you fill your prescription at a non-EAN Pharmacy (Non-EAN Pharmacies include CVS, Walgreens, and certain independent pharmacies).

**You will pay the Retail Refill Allowance (RRA) penalty (equal to 2 times short-term medication copay for 30-day supply) if you fill long-term prescriptions at a network pharmacy other than Smart90.

**Copays waived for preferred generic hypertension, hypoglycemic, and cholesterol medications purchased at mail or Smart 90. This does not include normal retail use or brand drugs.

***G = Generic, P = Preferred, B = Brand, PB = Preferred Brand, NPB = Non-preferred Brand, S = Specialty

Disclaimer: Prepared by Gallagher Benefit Services, Inc. on behalf of VEBA.

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Benefit Summary	UHC Alliance HMO \$20/\$250A	UHC Harmony HMO Journey	UHC Alliance HMO Journey	Kaiser HMO \$20, Rx: \$15 / \$30 30-day
	What You Pay	What You Pay	What You Pay	What You Pay
Medical Deductible (individual/family)	None	\$2,000 / \$4,000	\$2,000 / \$4,000	None
Medical Out-of-Pocket Maximum (individual/family)	\$1,500 / \$3,000	\$3,500 / \$7,000	\$3,500 / \$7,000	\$1,500 / \$3,000
Health Account	None	HealthInvest HRA \$1,000 / \$1,600 / \$2,200	HealthInvest HRA \$350 / \$700 / \$1,100	None
PCP Office Visit	\$20 copay	\$25 copay	\$25 copay	\$20 copay
Specialist Office Visit	\$20 copay	\$40 copay	\$40 copay	\$20 copay
Preventive Care	No charge	No charge	No charge	No charge
Inpatient Hospital Care	\$250 admit copay	20% coinsurance (after deductible)	20% coinsurance (after deductible)	No charge
Mental Health Services (outpatient/inpatient)	\$20 copay / \$250 admit copay	\$25 copay / 20% coinsurance (after deductible)	\$25 copay / 20% coinsurance (after deductible)	\$20 copay / No charge
Substance Abuse Services (outpatient/inpatient)	No charge	No charge	No charge	\$20 copay / No charge
Outpatient Diagnostic Laboratory and Radiology (standard procedures)	No charge	No charge	No charge	No charge
Complex Radiology (PET & MRI)	\$100 copay	\$100 copay	\$100 copay	No charge
Outpatient Surgery	No charge	20% coinsurance (after deductible)	20% coinsurance (after deductible)	\$20 copay
Outpatient Physical/Rehabilitation Therapy (Office Visit)	\$20 copay	\$25 copay	\$25 copay	\$20 copay
Chiropractic and Acupuncture Services*	\$20 copay	\$30 copay	\$30 copay	\$20 copay
Urgent Care (Office Visit only)	\$20 copay	\$25 copay	\$25 copay	\$20 copay
Emergency Room (Copay waived if admitted)	\$150 copay	20% coinsurance (after deductible)	20% coinsurance (after deductible)	\$50 copay
Rx Deductible (individual/family)	None	None	None	None
Rx Out-of-Pocket Maximum (individual/family)	\$1,600 / \$3,200	\$3,000 / \$6,000	\$1,600 / \$3,200	N/A
Rx Formulary List	National Preferred	National Preferred	National Preferred	Kaiser
Rx Pharmacy Network	Express Advantage Network**	Express Advantage Network**	Express Advantage Network**	Kaiser
Short-Term Prescription Drugs*** (up to 30-day supply)	\$10 Generic \$30 PB 50% \$40 min \$175 max NPB	\$10 Generic \$30 PB 50% \$40 min \$175 max NPB	\$10 Generic \$30 PB 50% \$40 min \$175 max NPB	G: \$15 copay B: \$30 copay (up to a 30-day supply)
Long-Term Prescription Drugs*** (up to 90-day supply)	\$20 Generic \$60 PB 50% \$80 min \$350 max NPB	\$20 Generic \$60 PB 50% \$80 min \$350 max NPB	\$20 Generic \$60 PB 50% \$80 min \$350 max NPB	G: \$30 copay B: \$60 copay (up to a 100-day supply)
Available Medical Groups	Optum Care (Formerly Primary Care Associates), Rady Children's Health Network, Scripps Clinic, Scripps Coastal, Scripps Physician MG, UC San Diego Medical Group	Sharp Community Medical Group, Sharp Rees-Stealy Medical Group, UC San Diego Medical Group	Optum Care (Formerly Primary Care Associates), Rady Children's Health Network, Scripps Clinic, Scripps Coastal, Scripps Physician MG, UC San Diego Medical Group	Kaiser

Infertility services are excluded/not covered under non-Kaiser HMO plans and are included/covered under Kaiser HMO (excluding Kaiser Bronze) plans, please see your policies for details.

*Chiropractic services have no annual visit maximums, must be medically necessary and may be subject to prior authorization from OptumHealth. This also applies to Acupuncture services if elected by your employer, as it is optional.

**Pay standard copays if you fill your prescription at an EAN Pharmacy (EAN Pharmacies include Rite Aid, Costco, Ralphs, Kmart, Vons, Haggen, Safeway, SuperValue, WinnDixie, Walmart, and many independent pharmacies) visit www.Express-scripts.com for a complete list of EAN pharmacies.

**Pay standard copays plus \$5/prescription if you fill your prescription at a non-EAN Pharmacy (Non-EAN Pharmacies include CVS, Walgreens, and certain independent pharmacies).

**You will pay the Retail Refill Allowance (RRA) penalty (equal to 2 times short-term medication copay for 30-day supply) if you fill long-term prescriptions at a network pharmacy other than Smart90.

**Copays waived for preferred generic hypertension, hypoglycemic, and cholesterol medications purchased at mail or Smart 90. This does not include normal retail use or brand drugs.

***G = Generic, P = Preferred, B = Brand, PB = Preferred Brand, NPB = Non-preferred Brand, S = Specialty

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	UMR NexusACO PPO - With HRA		
Benefit Summary	In Network What You Pay	Out of Network What You Pay	
Medical Deductible (individual/family)	\$2,500 / \$2,500	\$2,500 / \$2,500	
Medical Out-of-Pocket Maximum (individual/family)	\$5,000 / \$5,000	\$5,000 / \$5,000	
Health Account	OptumBank HRA \$500		
PCP Office Visit	Tier 1 Physician: \$30 copay Tier 2 Physician: 20% coinsurance (after deductible)	50% coinsurance (after deductible)	
Specialist Office Visit	Tier 1 Physician: \$50 copay Tier 2 Physician: 20% coinsurance (after deductible)	50% coinsurance (after deductible)	
Preventive Care	No charge	No coverage for non-network services	
Inpatient Hospital Care	20% coinsurance (after deductible)	50% coinsurance with Prior Authorization (after deductible)	
Mental Health Services (outpatient/inpatient)	\$30 copay / 20% coinsurance (after deductible)	50% coinsurance (after deductible)	
Substance Abuse Services (outpatient/inpatient)	\$30 copay / 20% coinsurance (after deductible)	50% coinsurance (after deductible)	
Outpatient Diagnostic Laboratory and Radiology (standard procedures) Freestanding Facility or Physician Office OR	No charge	50% coinsurance (after deductible)	
Hospital-based Lab or Radiology	20% coinsurance (deductible does not apply)		
Complex Radiology (PET & MRI) Freestanding Facility or Physician Office OR Hospital-based Complex Radiology	20% coinsurance (after deductible) 20% coinsurance	50% coinsurance (after deductible)	
Outpatient Surgery Ambulatory Surgery Center or Physician's Office	(after deductible) 20% coinsurance (after deductible)	50% coinsurance	
Outpatient Hospital-based Surgical Center	20% coinsurance (after deductible) and \$100 copayment	with Prior Authorization (after deductible)	
Outpatient Physical/Rehabilitation Therapy (Office Visit)	\$30 copay	50% coinsurance (after deductible)	
Chiropractic and Acupuncture Services*	\$30 copay	50% coinsurance (after deductible)	
Urgent Care (Office Visit only)	\$50 copay	50% coinsurance (after deductible)	
Emergency Room (Copay waived if admitted)	\$100 copay	\$100 copay	
Rx Deductible (individual/family)	None		
Rx Out-of-Pocket Maximum (individual/family)	\$1,600 / \$		
Rx Formulary List	National Pr		
Rx Pharmacy Network Short-Term Prescription Drugs*** (up to 30-day supply)	Express Advantag \$15 Generic \$35 PB 50% \$40 min \$175 max NPB	e Network** Retail: with submission of a paper claim, member will be reimbursed at the rate the Plan would have paid had the member used an in-network pharmacy less the member's copay.	
Long-Term Prescription Drugs*** (up to 90-day supply)	\$30 Generic \$70 PB 50% \$80 min \$350 max NPB	No coverage for non-network pharmacy	
Available Medical Groups	Check umr.com to find Tier 1 physicians near you	All others	

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